

Carpet Cleaning

Water Damage Restoration

Question: *Is there a method for handling sewage backup or toilet overflow?*

Answer: The procedures for processing sewage backflows are complicated and fraught with many health hazards. As such, we cannot in good conscience recommend that this work be undertaken by consumers without specialized training and experience. It must be dealt with by a professional.

Procedures for processing sewage contamination are covered in the IICRC's Water Restoration Technician and Applied Microbial Remediation Technician certification categories. Further, the ***IICRC S500 Standard and Reference Guide for Professional Water Damage Restoration*** covers Category 3 (e.g., sewage) restoration.

Mold Remediation

Question: *Is it possible to restore clothes that have been affected by mold?*

Answer: Foremost, any garment or fabric that has not suffered physical deterioration or discoloration as a result of mold growing on it, and that is washable (typically, a minimum of 130°F for at least 10 minutes), can be restored completely. That goes for bacterial contamination as well, as evidenced by hospitals daily as they wash linens, gowns, surgical drapes, etc.

Dry cleaning also does a good job when evaluated and cleaned - often twice - by a qualified professional. Again, this assumes no deterioration or discoloration of the garment. Ultimately, sampling and evaluation by a qualified environmental professional can be used to confirm remediation of the garment. More help may be available by calling 1-888-DryClean.

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